



CHME Society's

Dr. Moonje Institute of Management & Computer Studies ,Nashik

(Affiliated to University of Pune & Approved by AICTE New Delhi)

Bhonsala Military College Campus Rambhoomi, Nashik – 422 005

Accredited by NAAC with B+ Grade

Ph. No. (0253) 6519128 Tele fax-(0253) 2309617

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## 7.2.1 - Describe two best practices successfully implemented by the Institution as per NAAC format provided in the Manual.

### DMI BEST PRACTICES

#### Practice No.1

#### Title of the Practice: Industry Samvaad Series

#### Objectives:

1. To enable cross-fertilization of ideas, and develop strategic research collaborations between Students & Industry Experts.
2. To develop students for their academic as well as personal, professional and even social.

#### The Context:

Industry Samvaad, as an initiative, was started in Academic Year-2021 to provide a platform and enable a dialogue among the Students & Industry experts. In which prominent and successful industrialist share their wisdom with our students and the students get an opportunity to interact with the industry leaders.

#### The Practice:

Every Saturday one industry session is organized for students.

1. DMI had organized a guest lecture under the “Industry Samvaad” series. The industry speaker for the lecture was Ms. Pooja Pawar, National Key Account Manager at a reputed globally recognized Multi National Company.



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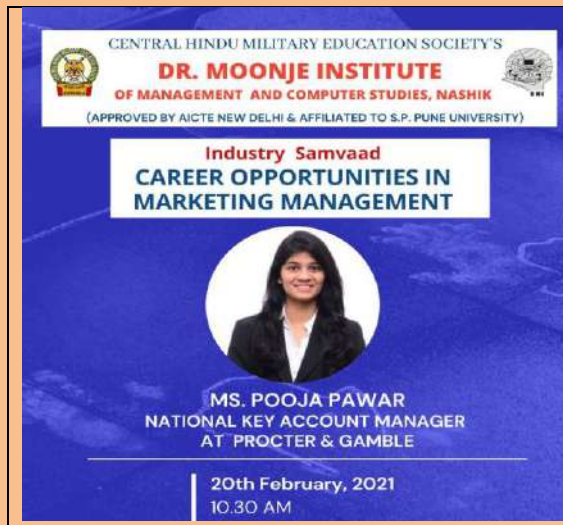
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2. A guest lecture under the “Industry Samvaad” series was organized in DMI. The industry speaker for the lecture was very own Nashikite and IIM, Ahemdabad alumni Mr. Akshay Kataria, Principal Product Manager (Tech) at Amazon India.



3. The workshop on Entrepreneurship Development was successfully conducted at DMI. The two sessions were conducted by two amazing young achievers Mr. Nikhil Deore, Community Manager, Digital Impact Square and Mentor, ATAL Innovation Mission, and Onion Queen Miss. Kalyani Shinde, Founder and Managing Director, Godaam Innovations.



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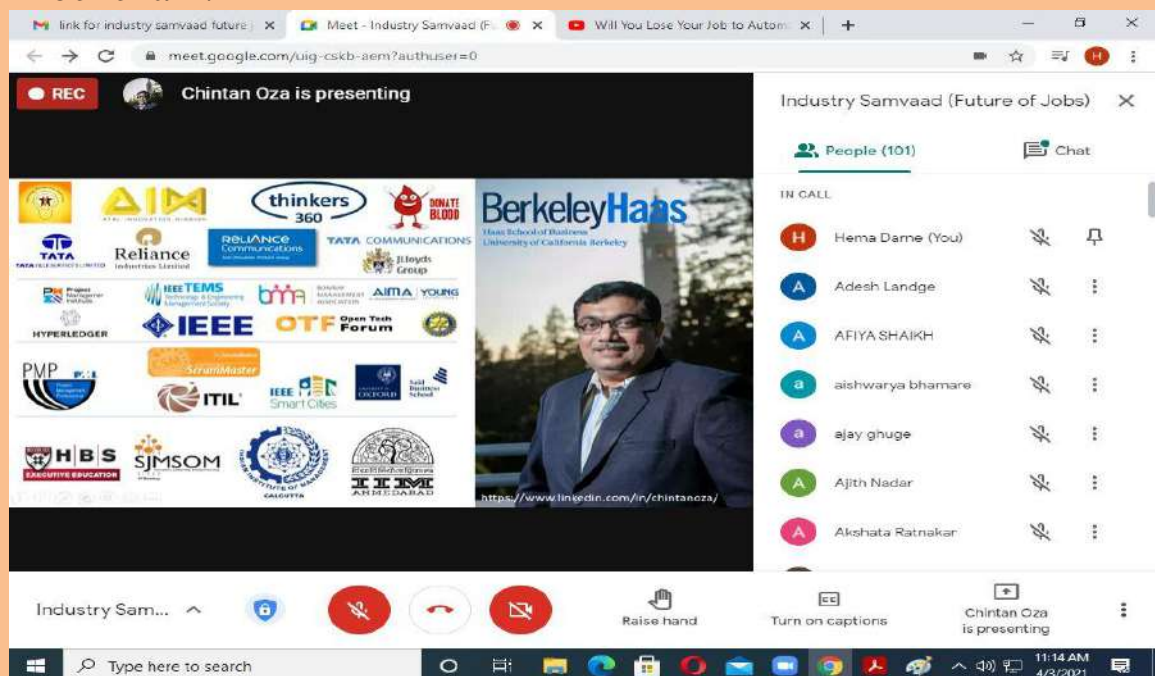
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4. Session on “Future of Jobs” was conducted at DMI under the Industry Samvaad Series. The Resource person was Mr. Chintan Oza. He is Tech Scaleup Specialist, Ex TATA & Reliance Group, He is an expert in Blockchain@Oxford, Strategy@UCBerkeley, Management@IITB, SmartCities@IEEE, SMIEEE, PMP, 5G and Blockchain.



5. Dr. Moonje Institute of Management & Computer Studies successfully conducted online Guest Lecture of Ms. Bhagyshri





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## Suryavanshi (HR Recruiter, Zenser Technology) on " Recruitment & Selection Process"

**CHMES's**  
**DR. Moonje Institute Of Management & Computer Studies, Nashik**

**GUEST LECTURE ON**  
**Recruitment & Selection Process**

**On 2nd Nov. 2020**  
**@ 2:30PM**

**Expert Speaker :**  
**Ms. Bhagyshri Suryavanshi**  
**HR recruiter**  
**(talent acquisition team)**  
**Zenser Technology**  
**Pune**

**Join on**  
**<https://meet.google.com/wna-ytcm-nnt>**

Zoom Meeting: <https://meet.google.com/wna-ytcm-nnt>

### 6. List of organized industry Samvaad Session as per following:

- 20 Feb.2021 Career Opportunities in marketing Management Ms. Pooja Pawar National Key Account Manager Proctor And Gamble
- 27 Feb.2021 , 10.30 am MR. Ashok Kataria Principle Product Manager (Tech) Amazone India
- 13 March 2021, 11.45 AM Finance as a Career Option for Future Managers CA Amit Geet Accounts FInance Head, Trenton Group, Nashik
- 20 March 2021, 11.45 AM LinkedIn for Career Progression Kanchan Mandanekar Founder Step up Training Solutions , Pune



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- 
- 20 March 2021, 11.00 AM IOT Technology and Its Applications Dr. Ramchandra Tiwari Technical Director Cognifront, Nashik
  - 20 March 2021, 1.15 PM THE Journey of Growfix Mr. Ajinkya Kulkarni Founder Growfix , Pune
  - 3 April 2021 Future of Jobs MR CHINTAN OZA EX TATA & RELIANCE GROUP TECH SCALEUP SPECIALIST
  - 10 April 2021, 1.00 PM Learn IOT using Arduino Mrs Rohini Khandarey Director Digital Transformations PRO, CA, USA
  - 10 April 2021, 11AM Career Opportunities in Finance CA Suyog Tikekar Senior Partener M/S Govilkar and Associate
  - 17 April 2021, 11am Business Education Dynamics: Challenges And Opportunities Of NEP And Pandemic Scenario For Management Students Dr. B Ramesh Sir Professor GOA Business School, Goa University
  - 24th April 2021 Emerging trends and opportunities in Agri Business for MBA Student Prof. Subodh Agrwal "Assistant Professor Agribusiness Management " Department of Business Management, College of Agriculture, CCS Haryana Agricultural, University, Hisar(Haryana)-125004
  - 1st May 2021, 9.30 AM Recent trends and career opportunities in Cloud Computing Mr. Jayant Kulkarni Cloud Engineer, Google, USA
  - 13th May 2021, 10 AM Stress Management Narsimah Krupa Das Temple Mamagement ISCON, Nashik



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### **Details of Industry Samvaad session**

<https://moonjeinstitute.bhonsala.in/Industry-Samvaad-Series.html>

#### **Impact of the practice:**

- ✓ Improvement of students in Discipline and Active participation in various activities.
- ✓ Holistic development of students.
- ✓ Develop strong communication & presentation skills with Industry Experts.
- ✓ Established a vibrant relationship between Industry peoples and students because of regular Sessions.



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## Practice No.2

### **Title of the Practice: Online Teaching – Learning Process**

#### **Objectives:**

1. To enhance the quality of learning and teaching process in COVID-19.
2. To ensure the completion of syllabus according to the academic calendar and connect through Google Calendar.
3. To adapt advance pedagogical methods using ICT tools.

#### **The Context:**

The COVID-19 has resulted in all schools & colleges shut all across the world. So, education has changed dramatically, with the distinctive rise of e-learning, whereby teaching is undertaken remotely and on digital platforms by using various ICT tools like Zoom Meeting, Google Meet, Google Classroom, Google Forms etc. It is very difficult to adopt new technology during COVID-19 for Institute but our teaching staffs work as per the guideline and instructions given by institute regarding online platform for teaching and learning process.

#### **The Practice:**

- ✓ During COVID-19, Academic calendar is planned by the respective department coordinator and connect it with Google Calendar.
- ✓ Academic Google Calendar is uploaded on the institute website and social media groups for the information to all.
- ✓ Link with the Academic Google Calendar, the teaching staff prepares the teaching plan with CO, PO & Rubrics by using ICT Tools.



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- 
- ✓ The Academic Coordinate prepares the class wise Time Table Online link, Google drives and shared it with all teaching staffs through Emails separately.
  - ✓ During COVID-19, the Institute used Zoom & Google Meet platform for online teaching and learning process.
  - ✓ The teaching staff prepares the subject wise Google Classroom for pre & post reads for students.
  - ✓ The teaching staff also prepares the Google forms for the submission of Concurrent evaluations like class test, case study, presentations and Online MCQ's test.
  - ✓ The subject teachers assess the students through online platforms with appropriate mode of internal evaluation and submit the marks to the university through their University Login ID.
  - ✓ In COVID-19, the institute has Wi- Fi, VPNoBB Internet and latest Computers peripherals. The Institute has Microsoft campus license with application and system software. The computer network is as per ISO/IEC11801Class-D International standard requirements.
  - ✓ Institute library is equipped with rich resources like e-books, e-journals for reference and enhancement in knowledge for students and faculty members.
  - ✓ Teaching staffs adopt the online learning methodology like Moodles,MOOC and NPTEL platforms for student development.

### **Online Teaching & Learning Tools used:**

- ✓ Google Calendar
- ✓ Zoom Meet
- ✓ Google Meet
- ✓ Google Classroom
- ✓ Google Forms
- ✓ Class Marker





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- ✓ OBS Studio
- ✓ Testmoz
- ✓ Google Sheet, Doc and others.
- ✓ G-suite etc.

### **Evidence of Success:**

1. There is an increased use of ICT by the teaching staff in online teaching, evaluation, assessments, effective use of audio-visual resources, recording/uploading lectures on Google classroom and various platforms, data analysis through Google sheet.
2. All official communications and notices are sent via e-mail and other useful online platforms.
3. In the Covid-19 situation, the institute has adopted a uniform platform for online teaching-learning i.e. Google meet

### **Problems Encountered:**

1. In the initial stages of Online teaching and learning process some teaching staff found that the use of ICT is time consuming and difficult.
2. The online teaching - learning through ICT platforms cannot completely compensate for the face to-face lively interactions.

### **Resources Required:**

1. The institute has the challenge to fulfill all ICT requirements like High network connectivity with server, online storage of data and high speed processing systems.

Create

My calendars

- Admission Plan for Next T...
- 204 Operations & Supply C...
- 204-OSCM MBA-1
- 205-OSCM Specialization
- 205OSCM Service Operati...
- 206OSCM Supply Chain M...
- 302 GC- Decision Science ...
- 302-DS A.Y.2021-22
- 303 GC - 13 Summer Inter...
- 303 GC-SIP Term-3
- 304 OSCM Term-3
- 305 OSCM Term-3
- 312 OSCM Term-3
- 316 OSCM Term-3
- 403-OPE
- 403OSCM E Supply Chain...
- 404-IT

SUN 28	MON 29	TUE 30	WED 31	THU Apr 1	FRI 2	SAT 3
Dolyatra Holika Dahana	Holi				Good Friday	
4 Easter Day	5 ● 12pm Summer Inte ● 12pm Summer Interns ○ 12:06pm Summer 7 more	6 ● 12pm Summer Inte ● 12pm Summer Interns ● 12:06pm Summer Inte 7 more	7 ● 12pm Summer Inte ● 12:12pm Summer Inte ● 12:18pm Summer Inte 3 more	8 ● 12pm Summer Inte ● 12:36pm Summer Inte ● 1:30pm Summer Inter ● 1:48pm Summer Inter	9 Assignment: MBA Summ Assignment: E-LEARNIN Assignment: Lean Manu 3 more	10 ● 12pm Summer Inte ● 12pm Summer Interns ● 1pm Summer Internst ● 1:24pm Summer Inter
11	12 ● 9am Task Review and	13 Chaitra Sukhladi Gudi Padwa Ugadi	14 Ambedkar Jayanti Mesadi Vaisakhi	15 Bahag Bihu/Vaisakhadi ○ 2:45pm Daily MBA Fa	16 ○ 2:45pm Daily MBA Fa	17
18	19 ● 9am Task Review and	20	21 Rama Navami	22	23	24
25 Mahavir Jayanti	26 ● 9am Task Review and	27	28	29	30	May 1

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dhanshree mali Presentation (Subodh Agarwal) kalyani savkar swati lakhalgaonkar Yuvraj Pawale

shubhada veer saurabh hitange raj kedare paresh wakchoure Sruthy Kensis Rushikesh Gajare

aishwarya bhamare Ekata Dhage shivani Karotiya Shivshakti Nanda

Meeting details ^

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- Compose
- Mail
  - Inbox 1,340
  - Starred
  - Snoozed
  - Sent
  - Drafts 3
- Chat +
- Spaces +
  - DMI MBA I 2020-22
  - DMI Team
  - DMI MBA II 2019-21
  - Exam DMI MBA I (B) 20...
- Meet
  - New meeting
  - My meetings

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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Amit Thete (Classro.	Submitted Late: "SIP Submission Notice" - Hi ankush, Amit Thete just submitted SIP Submission Not...	4/10/21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Prathamesh Thorat (. 2	Prathamesh Thorat added a private comment on "Enterprise Performance Management" - Hi ankus...	4/10/21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Nikhil Nerkar (Clas.	Submitted Late: "Online submission PDF File of SIP..." - Hi ankush, Nikhil Nerkar just submitted Onlin...	4/10/21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	swati lakhalgaonkar	Regarding recording of Lecture - Dear Sir / Madam , We are using a common Google Meet link for th...	4/10/21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Shivshakti Nanda (C.	New assignment: "Enterprise Performance Management" - Hi ankush, Shivshakti Nanda posted a ne...	4/10/21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Snehal Ohol (Classr.	Submitted Late: "Online submission PDF File of SIP..." - Hi ankush, Snehal Ohol just submitted Online...	4/10/21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pranali Sonar (Clas.	Pranali Sonar commented on: "394 - Skill Development" - Hi ankush, Pranali Sonar commented on 3...	4/10/21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Sunil Mhaisdhune (C.	Sunil Mhaisdhune commented on: "394 - Skill Development" - Hi ankush, Sunil Mhaisdhune comme...	4/10/21
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Rakesh Kokare (Clas.	Submitted Late: "Online submission PDF File of SIP..." - Hi ankush, Rakesh Kokare just submitted Onl...	4/10/21
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2,001-2,050 of 4,792 < >

- Calendar
- Tasks
- Notes
- Contacts
- People



- 204 Operations & Supply Chain Mana...
- 205OSCM Service Operations Management...
- 403OSCM E Supply Chains and Logistics
- B Backlog Assignment Submi...
- 302 GC- Decision Science Term-3
- 303 GC-SIP Term-3
- 304 OSCM Term-3
- 305 OSCM Term-3
- 312 OSCM Term-3
- 316 OSCM Term-3
- 404-OPE
- 403-OPE
- OSCM-206
- 205-OSCM Specialization

204 Operations & Supply Chain Mana...	205OSCM Service Operations Management...	403OSCM E Supply Chains and Logistics	Backlog Assignment ...
302 GC- Decision Sci... Term-3	303 GC-SIP Term-3	304 OSCM Term-3	305 OSCM Term-3
312 OSCM Term-3	316 OSCM Term-3	404-OPE	403-OPE
316 OSCM Term-3	404-OPE	403-OPE	OSCM-206

SUN 27	MON 28	TUE 29	WED 30	THU 31	FRI Jan 1	SAT 2
					New Year's Day	
3	ATAL - AIM 3.0			11:58pm Assignment:	11:58pm Assignment:	9
10	11:58pm Assignment:	12	Lohri	Makar Sankranti Pongal	15	16
17	18	19	Guru Govind Singh Jayar 11:58pm Assignment:	21	22	23
24	11:58pm Assignment:	Republic Day	27	28	29	30
31	Feb 1	11:58pm Assignment:	3	4	5	Assignment: ABHIVYAKI



Stream

Classwork

People

Grades

All topics



Create



## Case Studies for Practice



Case Study in OPE

Posted Dec 22, 2020

Case Studies

Posted Dec 22, 2020

## Concurrent Evaluations



Online CE Exams-304OSCM

Due Jan 8, 2021, 11:59 ...

Concurrent Evaluation No.2

Due Oct 31, 2020, 11:59 ...

Unit Test-01

Due Aug 25, 2020, 11:59...

Online CE No.1-12/09/2020

Edited Oct 21, 2020

Mid Term Exam

Due Nov 4, 2020, 11:59 ...

## Ch.5\_Customer in Service Industry



Relationship marketing - Approaches

Posted Dec 22, 2020



Stream

**Classwork**

People

Grades

Example: Importance of Customer S...

Posted Feb 8, 2021

For Reference: Service Industry Gro...

Posted Feb 8, 2021

## Ch.4\_ Service Design Principles



Online Lecture by Ankush Pingale

Posted Dec 22, 2020

Lecture by Pingale Ankush

Posted Dec 22, 2020

Service Design - a conceptualization ...

Posted Dec 22, 2020

SOA: Principles of Service Design

Posted Dec 22, 2020

An introduction to service design an...

Posted Dec 22, 2020

## Ch.3\_ Service Supply Relationships



Presentation on Service Supply Relat...

Posted Oct 19, 2020

Lectures on SSR\_SCM

Posted Oct 19, 2020

Weblinks

Posted Oct 28, 2020

Factors & Managerial Considerations ...

Posted Oct 19, 2020







Stream

**Classwork**

People

Grades

Professional Service Firms & Charact...

Posted Oct 19, 2020

Managing Service Relationships

Posted Oct 19, 2020

Service Supply Constraints and Dem...

Posted Oct 19, 2020

Role of Network SCM

Posted Oct 19, 2020

[View more](#)

## Ch.2\_Service Quality



Service Quality .ppt Presentation

Posted Sep 14, 2020

Lectures on Service Quality

Posted Sep 14, 2020

Service Quality – Introduction and M...

Posted Sep 14, 2020

Meaning & Concept of Service Quality

Posted Sep 14, 2020

Objectives of Service Quality

Posted Sep 14, 2020

Service Quality – Evaluation

Posted Sep 14, 2020

Service Quality – 6 Important Strate...

Posted Sep 14, 2020

Service Quality – 5 Important Dimen...

Posted Sep 14, 2020



Service Quality – 3 Important Attribu...

Posted Sep 14, 2020



Stream

Classwork

People

Grades

## Ch.1\_Service Strategy



Lectures on Service\_Strategy

Posted Aug 19, 2020

SOM2\_Syllabus

Edited Aug 19, 2020

Service Operation Strategy

Posted Aug 17, 2020

Operations\_Strategy

Posted Aug 17, 2020

Research\_Paper on Service operatio...

Posted Aug 17, 2020

Service Strategy\_Ppt. Presentation

Posted Aug 17, 2020

