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6.5.1 Internal Quality Assurance Cell (IQAC) has contributed significantly for institutionalizing the Quality assurance strategies and processes.

DMI 2 BEST PRACTICES

Practice No.1

Title of the Practice: Industry Samvaad Series

Objectives:

1. To enable cross-fertilization of ideas, and develop strategic research collaborations between Students & Industry Experts.
2. To develop students for their academic as well as personal, professional and even social.

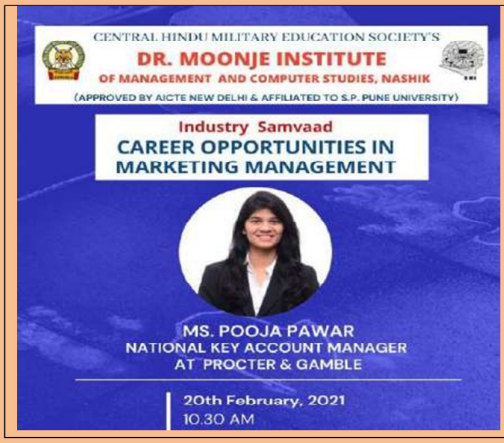
The Context:

Industry Samvaad, as an initiative, was started in Academic Year-2021 to provide a platform and enable a dialogue among the Students & Industry experts. In which prominent and successful industrialist share their wisdom with our students and the students get an opportunity to interact with the industry leaders.

The Practice:

Every Saturday one industry session is organized for students.

1. DMI had organized a guest lecture under the "Industry Samvaad"series. The industry speaker for the lecture was Ms. Pooja Pawar,National Key Account Manager at a reputed globally recognized Multi National Company.



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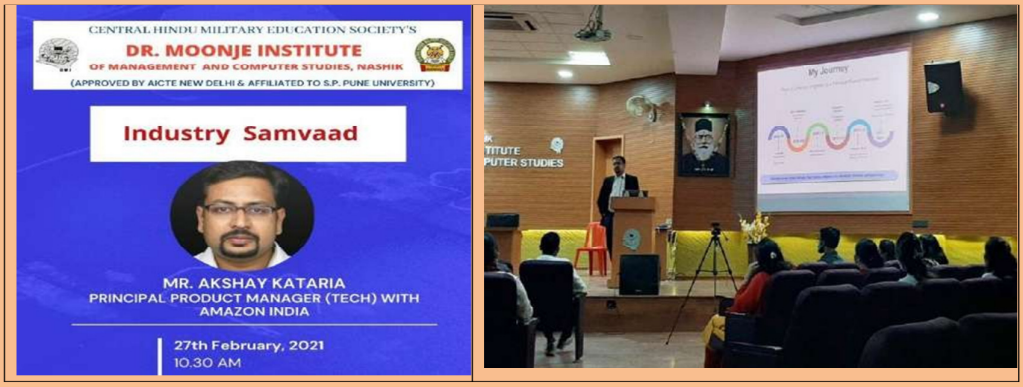
2. A guest lecture under the "Industry Samvaad" series was organizedin DMI. The industry speaker for the lecture was very own Nashikite and IIM, Ahemdabad alumni Mr. Akshay Kataria, Principal Product Manager (Tech) at Amazon India.



3. The workshop on Entrepreneurship Development was successfully conducted at DMI. The two sessions were conducted by two amazing young achievers Mr. Nikhil Deore, Community Manager, Digital Impact Square and Mentor, ATAL Innovation Mission, and Onion Queen Miss. Kalyani Shinde, Founder and Managing Director, Godaam Innovations.

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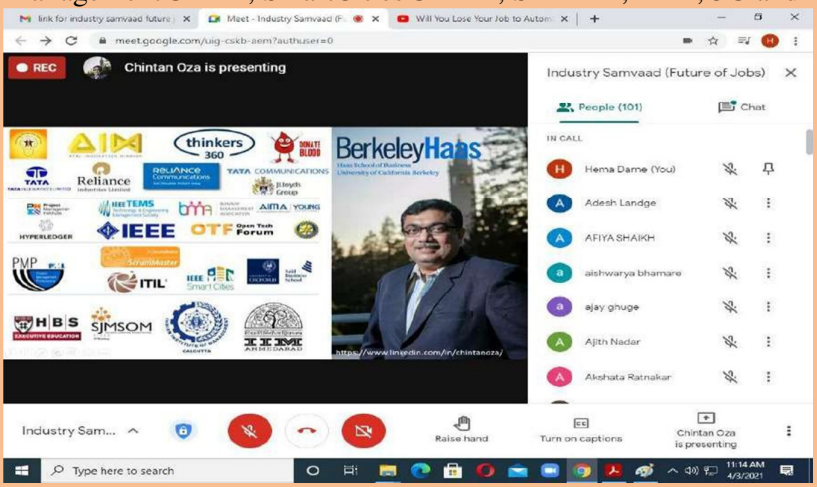
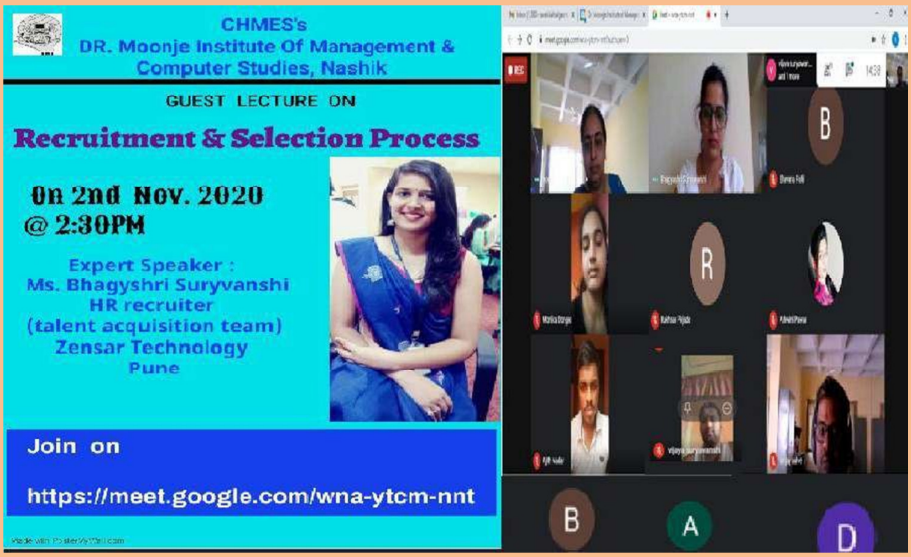
4. Session on "Future of Jobs" was conducted at DMI under the Industry Samvaad Series. The Resource person was Mr. Chintan Oza. He is Tech Scaleup Specialist, Ex TATA & Reliance Group, He is an expert in Blockchain@Oxford, Strategy@UCBerkeley, Management@IITB, SmartCities@IEEE, SMIEEE, PMP, 5G and Blockchain.



5. Dr. Moonje Institute of Management & Computer Studies successfully conducted online Guest Lecture of Ms. Bhagyshri Suryavanshi (HR Recruiter, Zenser Technology) on " Recruitment& Selection Process".



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6. List of organized industry Samvaad Session as per following:

- 20 Feb.2021 Career Opportunities in marketing Management Ms. Pooja Pawar National Key AccountManager Proctor And Gamble
- 27 Feb.2021 , 10.30 am MR. Ashok Kataria Principle Product Manager (Tech) Amazone India
- 13 March 2021, 11.45 AM Finance as a Career Option for Future Managers CA Amit Geet Accounts FInance Head, Trenton Group, Nashik
- 20 March 2021, 11.45 AM LinkedIn for Career Progression Kanchan Mandanekar Founder Step up Training Solutions , Pune

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- 20 March 2021, 11.00 AM IOT Technology and ItsApplications Dr. Ramchandra Tiwari Technical Director Cognifront, Nashik
- 20 March 2021, 1.15 PM THe Journey of Growfix Mr. Ajinkya Kulkarni Founder Growfix , Pune
- 3 April 2021 Future of Jobs MR CHINTAN OZA EX TATA & RELIANCE GROUP TECH SCALEUPSPECIALIST
- 10 April 2021, 1.00 PM Learn IOT using Arduino Mrs Rohini Khandarey Director Digital TransformationsPRO, CA, USA
- 10 April 2021, 11AM Career Opportunities in Finance CA Suyog Tikekar Senior Partener M/S Govilkar and Associate
- 17 April 2021, 11am Business Education Dynamics: Challenges And Opportunities Of NEP And Pandemic Scenario For Management Students Dr. B Ramesh Sir Professor GOA Business School, Goa University
- 24th April 2021 Emerging trends and opportunities in AgriBusiness for MBA Student Prof. Subodh Agrwal "Assistant Professor Agribusiness Management " Department of Business Management, College of Agriculture, CCS HaryanaAgricultural, University, Hisar(Haryana)-125004
- 1st May 2021, 9.30 AM Recent trends and career opportunities in Cloud Computing Mr. Jayant Kulkarni Cloud Engineer, Google, USA
- 13th May 2021, 10 AM Stress Management Narsimah Krupa Das Temple Mamagement ISCON, Nashik

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Details of Industry Samvaad session

https://moonjeinstitute.bhonsala.in/Industry-Samvaad-Series.html

Impact of the practice:

- ✓ Improvement of students in Discipline and Active participation invarious activities.
- ✓ Holistic development of students.
- ✓ Develop strong communication & presentation skills with IndustryExperts.
- ✓ Established a vibrant relationship between Industry peoples andstudents because of regular Sessions.

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Practice No.2

Title of the Practice: **Online Teaching – Learning Process**

Objectives:

1. To enhance the quality of learning and teaching process in COVID-19.
2. To ensure the completion of syllabus according to the academic calendar and connect through Google Calendar.
3. To adapt advance pedagogical methods using ICT tools.

The Context:

The COVID-19 has resulted in all schools & colleges shut all across the world. So, education has changed dramatically, with the distinctive rise of e-learning, whereby teaching is undertaken remotely and on digital platforms by using various ICT tools like Zoom Meeting, Google Meet, Google Classroom, Google Forms etc. It is very difficult to adopt new technology during COVID-19 for Institute but our teaching staffs work as per the guideline and instructions given by institute regarding online platform for teaching and learning process.

The Practice:

- ✓ During COVID-19, Academic calendar is planned by the respective department coordinator and connect it with Google Calendar.
- ✓ Academic Google Calendar is uploaded on the institute website and social media groups for the information to all.
- ✓ Link with the Academic Google Calendar, the teaching staff prepares the teaching plan with CO, PO & Rubrics by using ICT Tools.

- ✓ The Academic Coordinate prepares the class wise Time TableOnline link, Google drives and shared it with all teaching staffs trough Emails separately.
- ✓ During COVID-19, the Institute used Zoom & Google Meet platform for online teaching and learning process.
- ✓ The teaching staff prepares the subject wise Google Classroom for pre & post reads for students.
- ✓ The teaching staff also prepares the Google forms for the submission of Concurrent evaluations like class test, case study, presentations and Online MCQ's test.
- ✓ The subject teachers assess the students through online platforms with appropriate mode of internal evaluation and submit the marks to the university through their University Login ID.
- ✓ In COVID-19, the institute has Wi- Fi, VPNoBB Internet and latest Computers peripherals. The Institute has Microsoft campus license with application and system software. The computer network is as per ISO/IEC11801Class-D International standard requirements.
- ✓ Institute library is equipped with rich resources like e-books, e- journals for reference and enhancement in knowledge for students and faculty members.
- ✓ Teaching staffs adopt the online learning methodology like Moodles,MOOC and NPTEL platforms for student development.

Online Teaching & Learning Tools used:

- ✓ Google Calendar
- ✓ Zoom Meet
- ✓ Google Meet
- ✓ Google Classroom
- ✓ Google Forms
- ✓ Class Marker

- ✓ OBS Studio
- ✓ Testmoz
- ✓ Google Sheet, Doc and others.
- ✓ G-suite etc.

Evidence of Success:

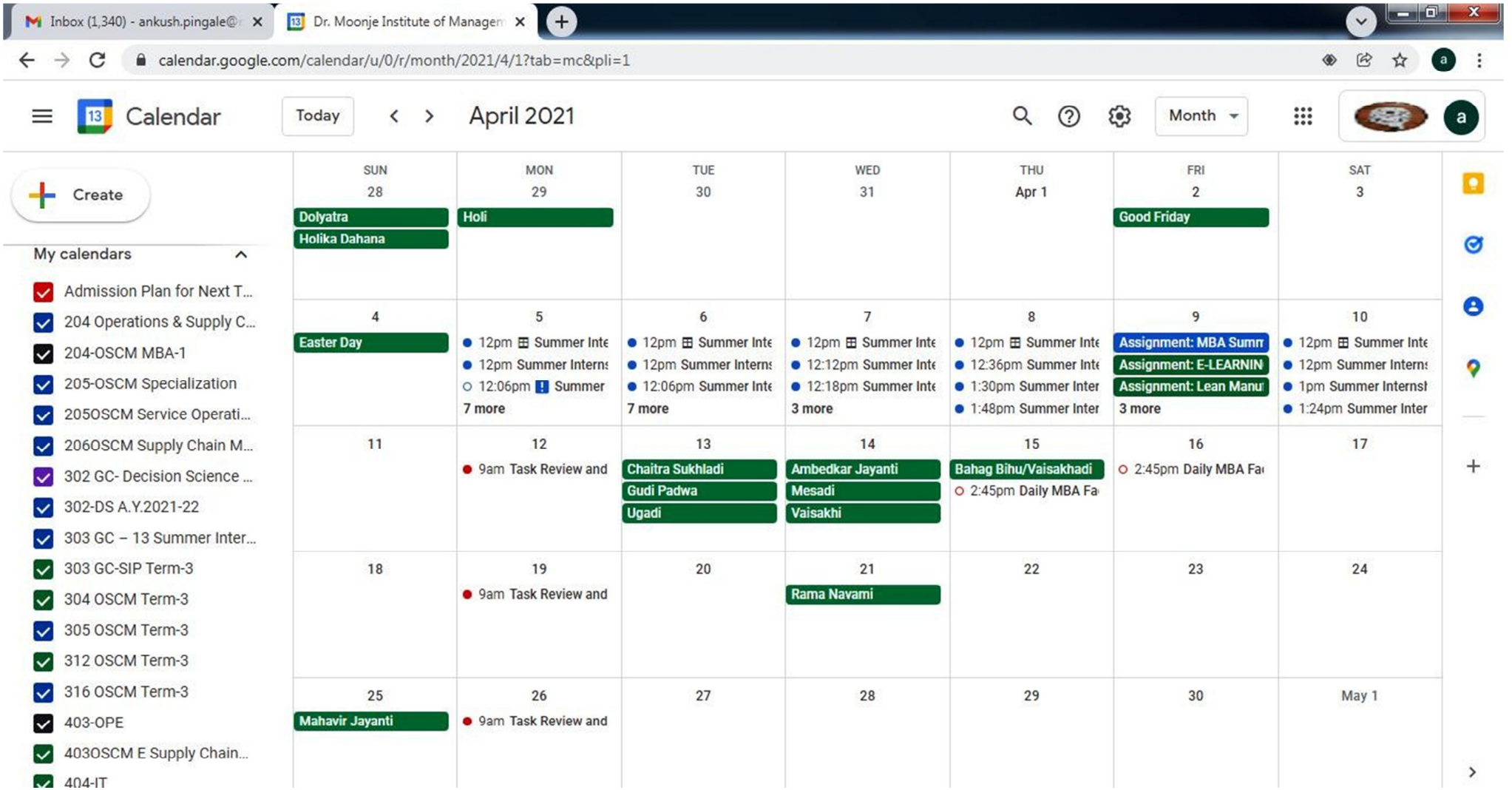
1. There is an increased use of ICT by the teaching staff in online teaching, evaluation, assessments, effective use of audio-visual resources, recording/uploading lectures on Google classroom and various platforms, data analysis through Google sheet.
2. All official communications and notices are sent via e-mail and other useful online platforms.
3. In the Covid-19 situation, the institute has adopted a uniform platform for online teaching-learning i.e. Google meet

Problems Encountered:

1. In the initial stages of Online teaching and learning process some teaching staff found that the use of ICT is time consuming and difficult.
2. The online teaching - learning through ICT platforms cannot completely compensate for the face to-face lively interactions.

Resources Required:

1. The institute has the challenge to fulfill all ICT requirements like High network connectivity with server, online storage of data and high speed processing systems.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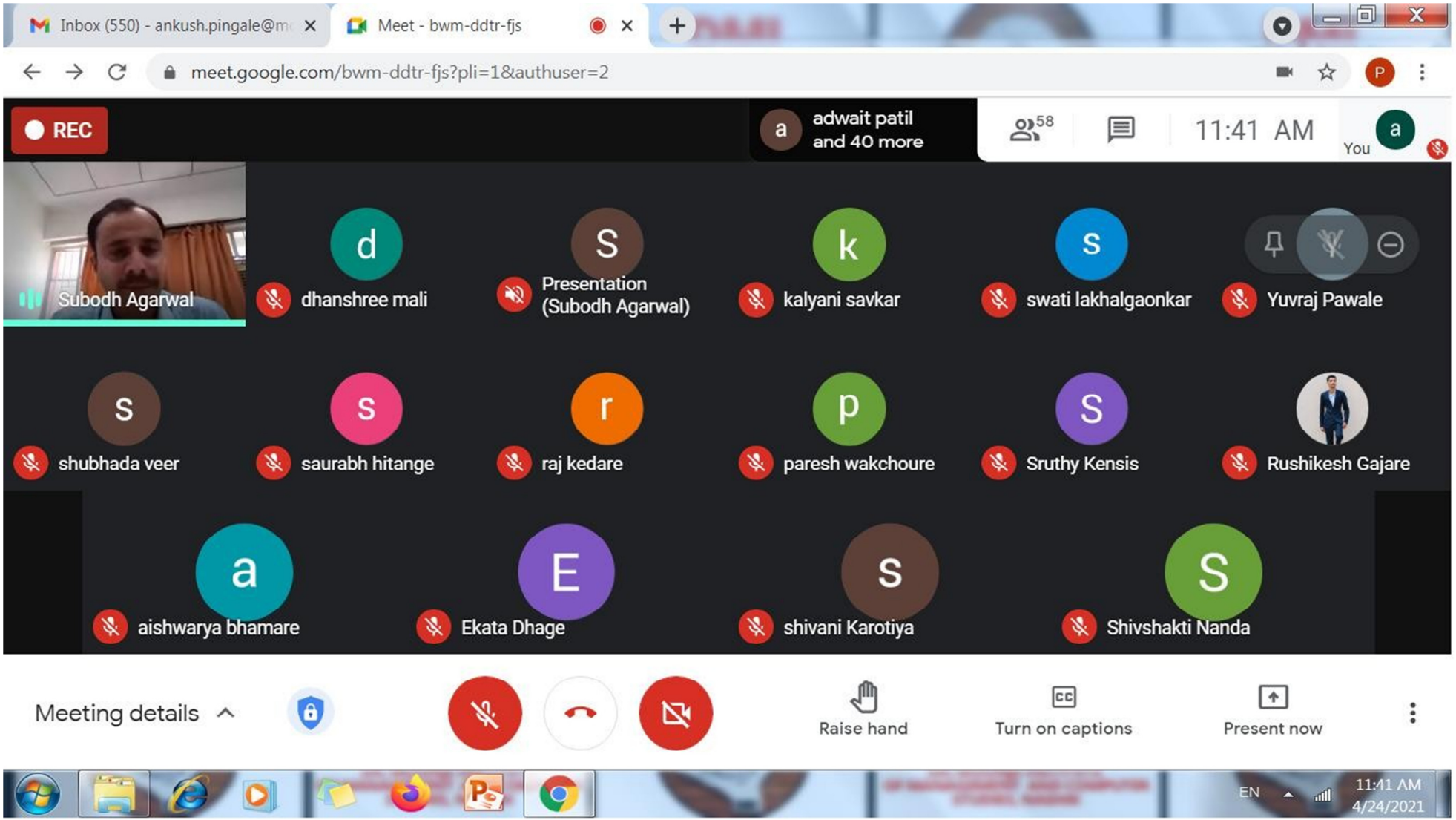
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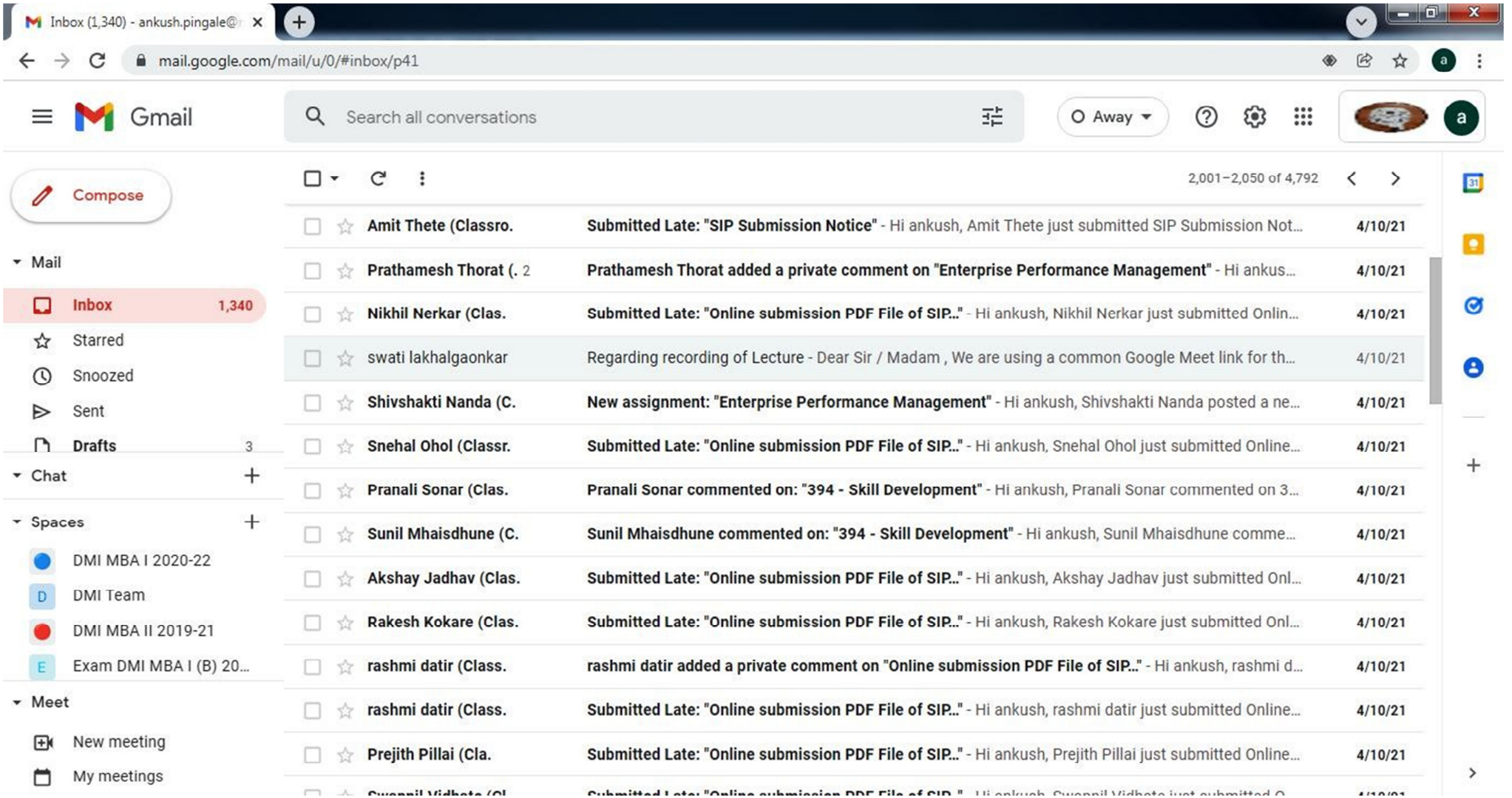
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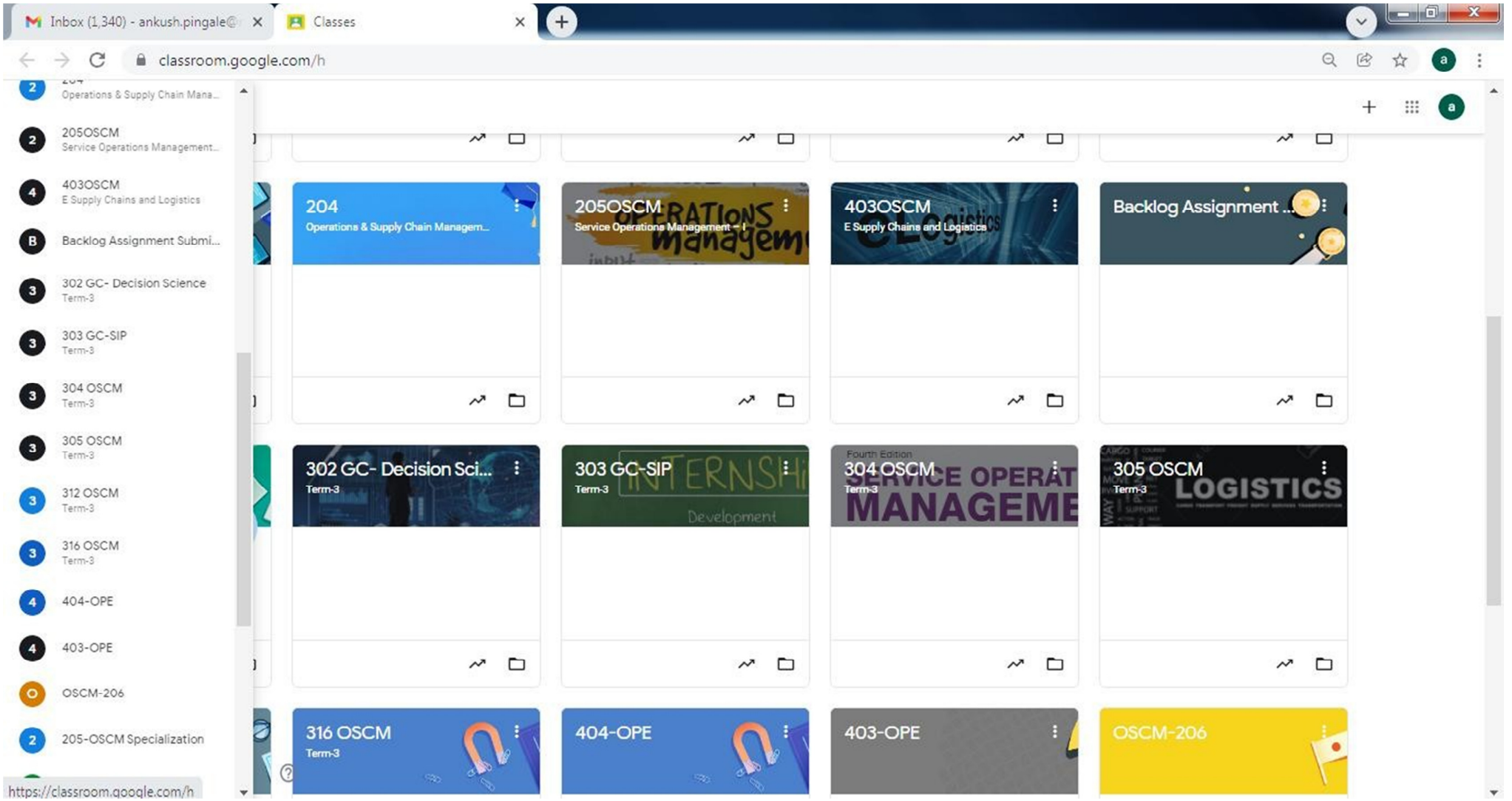
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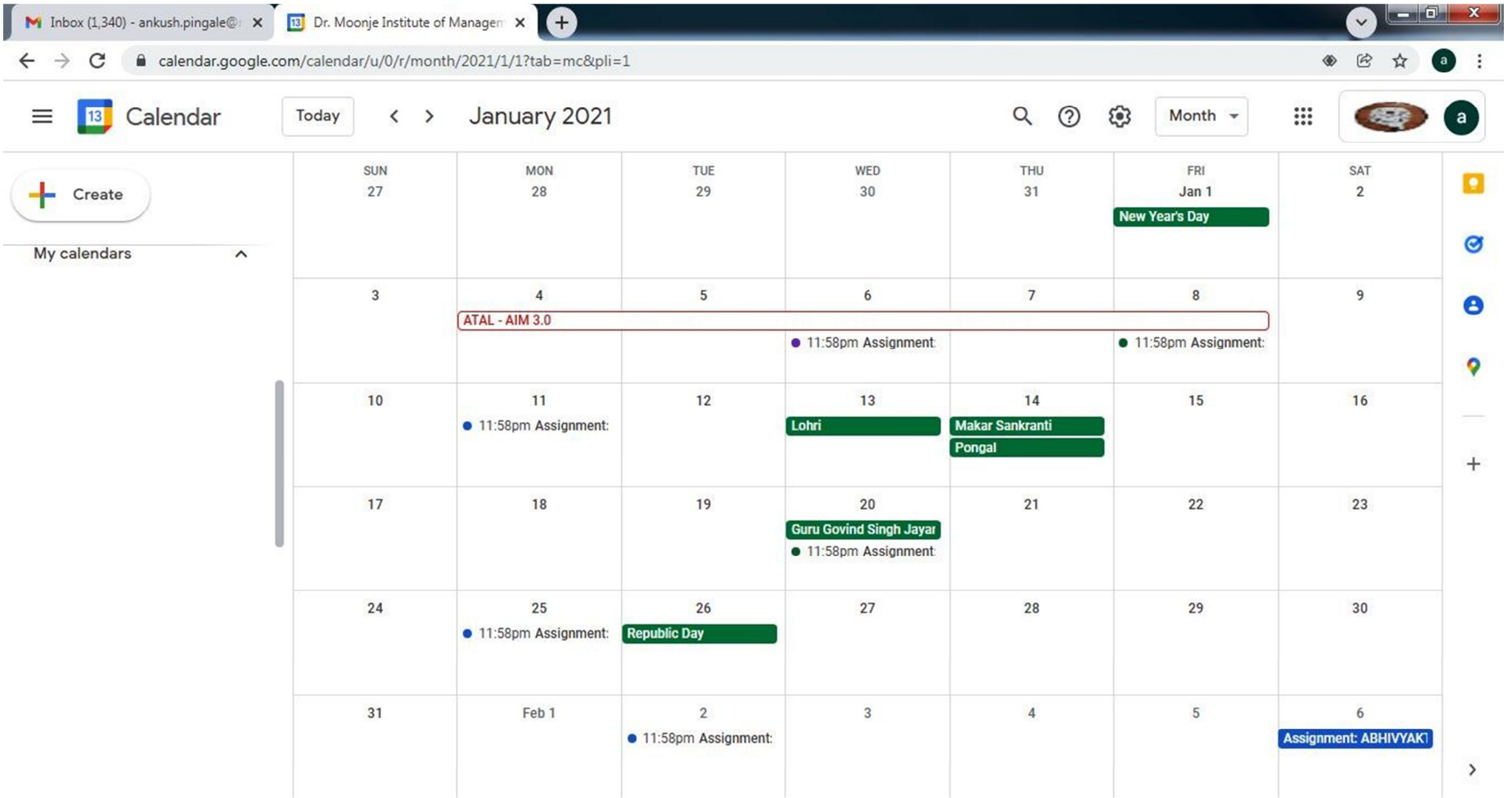
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All topics

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Case Studies for Practice

Case Study in OPE	Posted Dec 22, 2020
Case Studies	Posted Dec 22, 2020

Concurrent Evaluations

Online CE Exams-304OSCM	Due Jan 8, 2021, 11:59 …
Concurrent Evaluation No.2	Due Oct 31, 2020, 11:59 …
Unit Test-01	Due Aug 25, 2020, 11:59…
Online CE No.1-12/09/2020	Edited Oct 21, 2020
Mid Term Exam	Due Nov 4, 2020, 11:59 …

Ch.5_Customer in Service Industry

EKB model	Posted Dec 22, 2020
Example: Importance of Customer S...	Posted Feb 8, 2021
For Reference: Service Industry Gro...	Posted Feb 8, 2021

Ch.4_Service Design Principles

Online Lecture by Ankush Pingale	Posted Dec 22, 2020
Lecture by Pingale Ankush	Posted Dec 22, 2020
Service Design – a conceptualization ...	Posted Dec 22, 2020
SOA: Principles of Service Design	Posted Dec 22, 2020
An introduction to service design an...	Posted Dec 22, 2020

Ch.3_Service Supply Relationships

Presentation on Service Supply Relat...	Posted Oct 19, 2020
Lectures on SSR_SCM	Posted Oct 19, 2020
Weblinks	Posted Oct 28, 2020

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Ch.2_Service Quality

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Objectives of Service Quality	Posted Sep 14, 2020
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Service Quality – 6 Important Strate...	Posted Sep 14, 2020
Service Quality – 5 Important Dimen...	Posted Sep 14, 2020

Ch.1_Service Strategy

Lectures on Service_Strategy	Posted Aug 19, 2020
SOM2_Syllabus	Edited Aug 19, 2020
Service Operation Strategy	Posted Aug 17, 2020
Operations_Strategy	Posted Aug 17, 2020
Research_Paper on Service operatio...	Posted Aug 17, 2020
Service Strategy_Ppt. Presentation	Posted Aug 17, 2020